



November 20, 2001

BOX MISSING PARTS

Commissioner for Patents
Washington, D.C. 20231

Re: Serial No.: 09/879,816
Applicant: Bice, et al.
Title: AUTOMATED MESSAGE HANDLING
SYSTEM AND PROCESS
Filing Date: June 12, 2001
Docket No.: 01-40110-US

Dear Sir:

Enclosed are the following for filing in connection with the above-referenced application:

1. Response to Notice of Incomplete Reply (Nonprovisional), including revised drawings under 37 CFR 1.84;
2. Copy of the Notice dated November 9, 2001;
3. Petition for Two Month Extension of Time;
4. Check for \$400.00 to cover the petition fee; and
5. A self-addressed stamped postcard, return of which is requested to acknowledge receipt of the enclosed documents.

EXPRESS MAIL CERTIFICATE (37 CFR 1.10)

Express Mail Label No EL871796142US

Date of Deposit November 20, 2001

I hereby certify that this paper, and the papers and/or fees referred to herein as transmitted, submitted or enclosed, are being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated above and is addressed to the U S Patent and Trademark Office, Box Missing Parts, P O Box 2327, Arlington, VA 22202

Name: Carl H. Pierce

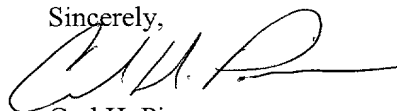
Signature CH. Pierce

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Commissioner for Patents
November 20, 2001
Page 2

The Commissioner is hereby authorized to charge any additional fees due, or credit any overpayment to
Deposit Account No. 18-0586.

Sincerely,

A handwritten signature in black ink, appearing to read 'C.H. Pierce', with a long horizontal flourish extending to the right.

Carl H. Pierce
Reg. No. 45,730

11-20-01 10:00 AM 18-0586



PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Bice, et al.	:	Examiner:	Not yet assigned
Serial No.:	09/879,816	:	Group Art Unit:	2152
Filing Date:	June 12, 2001	:	Docket No.	01-40110-US
Title:	AUTOMATED MESSAGE HANDLING SYSTEM AND PROCESS	:		

BOX MISSING PARTS

Commissioner for Patents
Washington, DC 20231

**RESPONSE TO NOTICE OF
INCOMPLETE REPLY (NONPROVISIONAL)**

Sir:

In response to the "Notice to File Missing Parts of Nonprovisional Application" dated August 8, 2001, and again referenced to in the "Notice of Incomplete Reply (Nonprovisional)" dated November 9, 2001, Applicant hereby enclose the drawings which have been revised in compliance with 37 CFR 1.84.

The Commissioner is hereby authorized to charge any deficiency in the enclosed amount or credit any overpayment to Deposit Account No. 18-0586.

Respectfully submitted,

Dated: November 20, 2001

Carl H. Pierce
Reg. No. 45,730
REED SMITH LLP
2500 One Liberty Place
1650 Market Street
Philadelphia, PA 19103-7301
(215) 241-7970

EXPRESS MAIL CERTIFICATE (37 CFR 1.10)

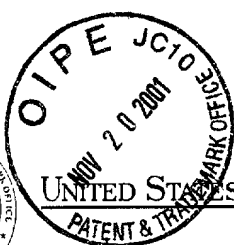
Express Mail Label No. EL871796142US

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Name: Carl H. Pierce

Signature



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/879,816	06/12/2001	Richard S. Bice	01-40110-US

CONFIRMATION NO. 4295

07066
REED SMITH LLP
2500 ONE LIBERTY PLACE
1650 MARKET STREET
PHILADELPHIA, PA 19103

FORMALITIES LETTER



OC00000007047325

Date Mailed: 11/09/2001

NOTICE OF INCOMPLETE REPLY (NONPROVISIONAL)

Filing Date Granted

The U.S. Patent and Trademark Office has received your reply on 06/12/2001 to the Notice to File Missing Parts (Notice) mailed 08/08/2001 and it has been entered into the nonprovisional application. The reply, however, does not include the following items required in the Notice.

The period of reply remains as set forth in the Notice. You may, however, obtain EXTENSIONS OF TIME under the provisions of 37 CFR 1.136 (a) accompanied by the appropriate fee (37 CFR 1.17(a)).

A complete reply must be timely filed to prevent ABANDONMENT of the above-identified application.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)) Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE